

Information package: Operations Technician

Applications close 4pm, Friday 29 August 2025

Operations Technician

Riverina Water is seeking an Operations Technician to join our water operations' team. Bring your science, environmental or technical background and begin your career in the water industry to provide safe and reliable drinking water to rural towns, villages, and communities, and to the greater urban areas of Wagga Wagga.

What's in it for you?

- \$74,526.92 – \$83,881.20 per annum and a career path to earn \$100k as a para-professional water treatment plant operator
- **Fantastic employee benefits**, including a discounted gym membership, access to a supportive employee wellbeing program, and supplied uniforms, and very generous employee training programmes.
- **Work-life balance you'll love-** enjoy 76 hours, 9-day fortnight – What will you do with 26 long weekends a year particularly coupled with public holidays?
- Retire with more! 17.5% superannuation (5.5% above the required contribution)
- Award wage increases of 15%, that were recently negotiated, over the next three years.
- Opportunities exist through training and development to progress into a para-professional to operate complex and advanced water treatment processes and water distribution systems.
- The position is based in Wagga Wagga and offers excellent working conditions with work-life balance, sense of community and recognition of supplying quality drinking water for public health, economic growth, and community prosperity.
- Relocation allowance available.

How can you apply?

See our careers page for all the information you need to apply [rwcc.nsw.gov.au/jobs](https://www.rwcc.nsw.gov.au/jobs)

To chat about this opportunity, please contact Scott Mutimer, Operations Supervisor, via email smutimer@rwcc.nsw.gov.au or phone 02 6922 0672.

To be considered for this position you must currently have the right to work in Australia.

Applications will be accepted until **4pm, Friday 29 August 2025**.

Riverina Water is an EEO employer. We promote an inclusive workplace and encourage applicants who reflect diversity of gender, culture, experience, and skills.

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Operations Technician

Thank you for your interest in this position.

Please review the information available and should you have questions or wish to discuss the position, please contact me.

The position

The Operations Technician positions provide an opportunity for someone to enter the exciting world of water operations and receive training to build on their current science, environmental or trade qualifications. The role contributes to the smooth operation of our water treatment plants, reservoirs and pumping stations, whilst assisting our operations team in meeting production and water quality standards.

Qualifications and skills required

The ideal candidate will have a passion for the water industry with an aptitude for learning.

It is expected that applicants address the key selection criteria and can demonstrate their competencies and relevant experiences.

Remuneration and benefits

Riverina Water enjoys a favourable reputation as a satisfying and rewarding workplace, demonstrated by a relatively low staff turnover. The Hammond Avenue site is the location of practical and modern workplaces including the administration, workshops, works depot, store and main filtration plant. All buildings and vehicles are smoke-free workplaces, and staff welfare through work health and safety and other provisions is a priority.

The commencing salary for this position is \$74,526.92 – \$83,881.20. In addition, we contribute 5.5% additional superannuation (17.5% superannuation), and employees may salary sacrifice or make personal (non-tax deductible) contributions for additional super.

Our working conditions include a 76 hour, 9-day fortnight, with opportunities for professional development and access to long service leave after five years. Additional purchased leave options are also available.

I would welcome the opportunity to discuss this exciting opportunity with you and look forward to your application. I can be contacted via smutimer@rwcc.nsw.gov.au or phone 02 6922 0672.

Regards,

Scott Mutimer
Operations Supervisor

Position description

OPERATIONS TECHNICIAN

POSITION TITLE:	Operations Technician	Date created: June 2024 Modified by: J. Ip Reviewed: Annually Approved by: A Crakanthorp
REPORTS TO:	Operations Supervisor	
NUMBER OF DIRECT REPORTS:	0	
DIRECTORATE:	Operations	

Purpose of Position

Participate as an operations team member by contributing to the smooth operating, maintaining, and monitoring of water treatment plants, reservoirs, and pumping stations and to assist the operations team in meeting production and water quality standards.

Key Responsibilities

1. Assist operational staff in the operation and maintenance of water supply systems in the Wagga Wagga and rural areas as directed.
2. Carry out routine inspections, sampling and testing of treatment plant, reticulation and reservoir water to ensure it meets RWCC Water Quality Management System standards.
3. Identify and refer operational issues that may adversely affect water quality and production to the Operations Supervisor or Operations Engineer for corrective action.
4. Assist the supervisor in the determination of the required flow rates from treatment plants to ensure efficient pumping to meet consumer demands and effectively utilise Time-Of-Use electricity tariffs.
5. Coordinate and liaise with internal stakeholders to facilitate the maintenance, repairs and troubleshooting of Riverina Water Assets.
6. Transport and unload chemicals to Wagga Wagga and Rural treatment plants. Where appropriate, lead chemical dosing equipment hoppers with the respective chemical to ensure constant and reliable dosing operation.
7. Monitor, diagnose and report system faults (including using PLC and computer-based SCADA systems) to ensure proper operation of the various installations and systems, and assist in rectifying faults with other teams.
8. Participate in general maintenance encompassing all aspects of treatment plant, pumping stations, and reservoirs to ensure continued reliable and safe operation, and to enhance public perceptions of Riverina Water's facilities.
9. Proactively engage with on and off the job training to attain the necessary skills and experience to progress and undertake the duties of a Water Treatment Plant Operator.
10. Utilise Riverina Water's corporate systems for reporting to Operations Supervisors and completion of log sheets to ensure accurate and timely records of plant and system performance.
11. Under supervision by a supervisor or by a qualified water treatment plant operator(s), monitor and operate Wagga Wagga and rural water treatment plants to produce water which satisfies specifications for quality and quantity.
12. Ensure safety in the workplace by undertaking and reviewing risk assessments, by always insisting or correct and safe procedures, by ensuring all machinery is maintained and safe, by diligent preparation, and by using and requiring to be used, appropriate personal protection and safety equipment.

13. Contribute to the development of safe working procedures and practices, by participating in safety programmes, by safety training, and by constant awareness of the safety of teams, contractors and site visitors.
14. Know and initiate emergency procedures where needed, participate in incident or accident investigations
15. Actively contribute to the creation of a higher performance culture where accountability, innovation, change and excellence in service delivery are valued.

SELECTION CRITERIA

Note: Applicants are expected to address the selection criteria when applying for this position.

Essential
Demonstrated aptitude for learning and application of technical knowledge
Desire to seek a career in advanced water treatment and supply operations
Demonstrated computing skills with experience using the MS Office suite.
Demonstrated ability to work effectively both independently and in a fast-changing team environment.
Ability to be based in Wagga Wagga, and travel to various rural sites
Ability to work reasonable overtime to meet operational needs as required.
Demonstrated understanding of and commitment to WHS principles and practices.
Demonstrated communication skills to liaise, negotiate and communicate effectively with key stakeholders.

Desirable
Relevant tertiary qualification in science or environmental studies; or a trade qualification; and/or relevant experience.
Experience in similar role and/or Local Government.
Demonstrated experience in the Water Industry
Driver's Licence- HR

Riverina Water overview

History

Southern Riverina Water County Council was incorporated in 1938 to make reticulated water available to towns and villages in the Shires of Lockhart, Kyeamba, Mitchell and part of Culcairn Shire. The remaining part of Culcairn Shire and the Shires of Urana and Holbrook were subsequently added, as was the Municipality of Wagga Wagga in 1945. In 1981 Kyeamba and Mitchell Shire areas were included in Wagga Wagga City area.

Water supply infrastructure was established with the Murrumbidgee River at Wagga Wagga the principal water source, and a network of treatment, pumping, storage and pipework installations.

From 1942 to 1995 Southern Riverina was also responsible for distribution of electricity in the area. The formation of the larger electricity distributors in 1995 precipitated a review of water supply administration, resulting in the decision to form a new County Council for water supply in the former Southern Riverina area. Riverina Water County Council was gazetted on 2nd May 1997.

The County District covers an area of approximately 15,500 square kilometres and contains a population of approximately 67,000 people. An estimated 60,000 people are provided with water through some 26,500 service connections. The location and development of groundwater sources has been utilised over the last thirty years, and bore water now supplies three quarters of our production.

Drinking quality water is supplied to all customers continuing a tradition of over sixty years of high service standards by a leading and innovative utility service organisation.

Infrastructure network

Riverina Water owns and operates the water supply infrastructure from the natural source to the customer's meter.

Wagga Wagga City

Water is sourced in Wagga Wagga from:

- › Murrumbidgee River intake at 91 Hammond Avenue
- › East Wagga Wagga borefield (Koorngal Road)
- › West Wagga Wagga borefield (McNickle Road to Moorong Street)
- › North Wagga Wagga borefield (East Street)

Groundwater is sourced and chlorinated for other villages with systems operating at Collingullie, Oura, Woomargama and Humula.

A small quantity of water is purchased from Goldenfields Water County Council, to supply customers near to their trunk main between Gumly Gumly and Juneec.

The township and rural network also serve a number of rural customers adjacent to the trunk mains, and in the general areas of Pleasant Hills, Brucedale, Euberta and Currawarna.

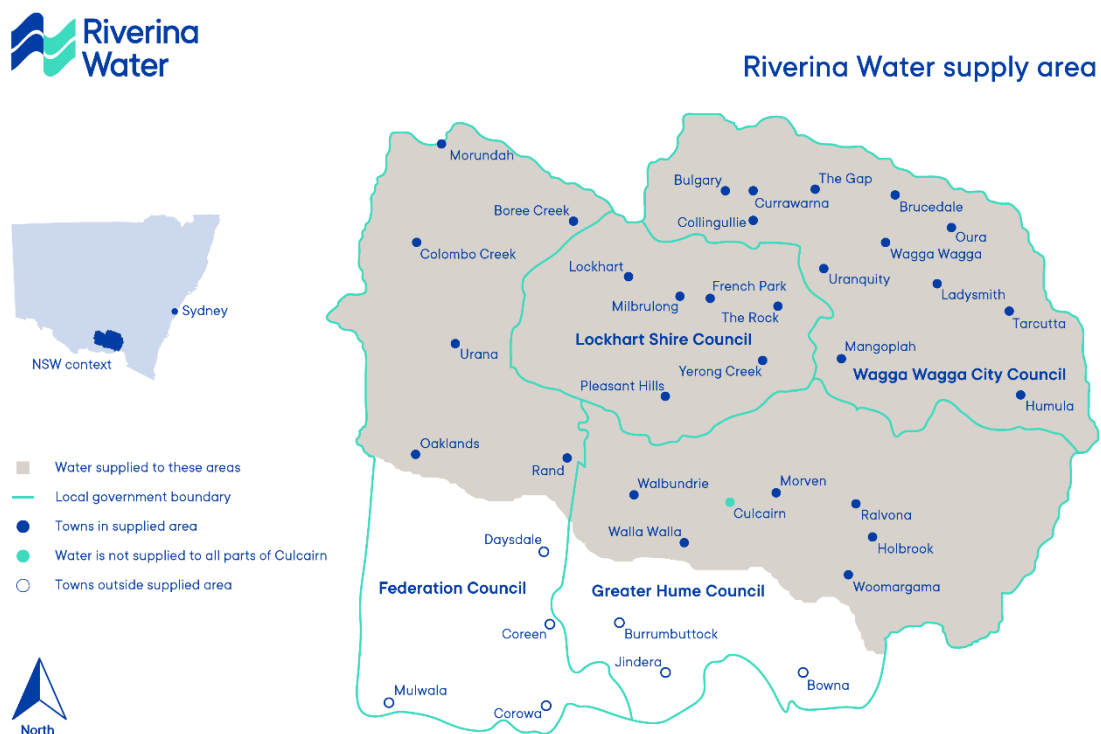
Structure

Riverina Water County Council is a Council under the Local Government Act 1993, responsible for the construction, operation, and maintenance of water supply to the Local Government Areas of Wagga Wagga City, Federation, Greater Hume and Lockhart Shires.

Riverina Water has nine elected members, five from Wagga Wagga City, two from Greater Hume Shire Council and one from Federation Council and Lockhart Shire.

You can meet Riverina Water's Executive Leadership Team on our website.

Information on our function, activities etc can be found at rwcc.nsw.gov.au.



Organisational Structure

